Integrated System News Bulletin

NEW MEDI-CAL NATIONAL PROVIDER IDENTIFIER (NPI) ONLY EDITS

Attention: LOCAL PLAN - DDE PROVIDERS ONLY

STOP – Impact to You

Effective May 23, 2008, the State Department of Mental Health will begin rejecting all Medi-Cal claims submitted without a valid NPI in the billing provider or satellite service location (organizational - type 2), and rendering provider (individual - type 1) fields.

CAUTION – What You Need to Know

Effective May 19, 2008, the IS will begin validating all Medi-Cal claims to ensure a structurally valid NPI exists for the billing provider or satellite service location, **and** rendering provider fields.

If the billing provider NPI is missing or invalid in the IS, and the service location is NOT a satellite, you will receive one of the following error messages:

"Claim is billable to Medi-Cal but Billing Provider NPI does not exist"
"Claim is billable to Medi-Cal but Billing Provider NPI is not 10 digits"
"Claim is billable to Medi-Cal but Billing Provider NPI is not a valid NPI. Did not meet the NPI Algorithm Check digit requirements."

If the satellite service location NPI is missing or invalid in the IS, you will receive one of the following error messages:

"Claim is billable to Medi-Cal but Service Location NPI does not exist"
"Claim is billable to Medi-Cal but Service Location NPI is not 10 digits"
"Claim is billable to Medi-Cal but Service Location NPI is not a valid NPI. Did not meet the NPI Algorithm Check digit requirements."

If the rendering provider NPI is missing or invalid in the IS, you will receive one of the following error messages:

"Claim is billable to Medi-Cal but Rendering Provider NPI does not exist"
"Claim is billable to Medi-Cal but Rendering Provider NPI is not 10 digits"
"Claim is billable to Medi-Cal but Rendering Provider NPI is not a valid NPI. Did not meet the NPI Algorithm Check digit requirements."

DMH cannot confirm the accuracy of the NPI on the claim. DMH can only confirm that its structure is correct and that it matches what was entered into the IS. It remains the provider's responsibility to verify that the correct NPI is in the IS and on their claims.

GO – What You Need to Do

Please note: Due to the State's NPI certification and implementation requirements, it is anticipated that Medi-Cal claims, entered in the IS, on or after May 19, 2008, will be submitted to the State beginning the week of June 2, 2008. Therefore, to prevent your claims from being denied, please ensure that claims reaching the six-month billing time limit before June 2, 2008, have a proper late code.

If you encounter any of the above error messages for your **billing provider** or **satellite service location**, you will need to contact the CIOB Help Desk at (213) 351-1335 to create a HEAT ticket. CIOB Systems Admin Unit staff will then contact you to request for your NPI notification/confirmation, so they can begin the verification process with the State, and either add or correct your information in the IS.

If you encounter any of the above error messages for your **rendering provider**, you will need to submit a complete Rendering Provider (RP) form to CIOB Systems Access Unit at the following address:

<div align="center">

695 South Vermont Avenue,
Los Angeles, CA 90005

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The RP form and instructions are available to download at:
http://dmh.lacounty.gov/hipaa/do_ISForms.htm (Directly Operated Clinics)
 http://dmh.lacounty.gov/hipaa/cp_ISForms.htm (Contract Providers)

If you have any questions regarding the new Medi-Cal NPI edits, please contact the Help Desk at (213) 351-1335.